

T E L L E R

T E S T

Results Report

Applicant Name: Doe, Jane

Date Completed: 04/04/2019

What the TELLER TEST Measures:

The TELLER TEST measures a person's ability to think quickly and accurately under pressure by asking questions about typical banking transactions that do not require specialized knowledge or experience in specific banking procedures.

The TELLER TEST measures the person's ability to absorb new information quickly and use that information to arrive at the correct answer to solve a problem.

The TELLER TEST is timed in order to simulate the pressure under which tellers must work and still maintain accuracy and quickness in their thinking, learning, and performance.

H E L M

A N D A S S O C I A T E S , I N C .

For assistance: (800) 886-4356 or khelm@helmtest.com

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TELLER TEST COMPLETE RESULTS REPORT

Sample Bank

Name :	Doe, Jane	Date Administered :	04/04/2019
Position :	CSR	Location :	Main
Company Name :	Sample Company		

OVERALL RESULTS FOR Doe, Jane - the overall results are based on the scoring protocol that measures the person's thinking and problem-solving skills, work style, and promotion potential.

									
Poor			Good		Strong		Promotion potential strong and turnover risk elevated*		

**Note: Strong promotion potential may increase turnover risk. These individuals typically master new tasks quickly and seek new challenges, which can lead to boredom and turnover.*

Thinking and Problem-Solving Skills - measures this person's understanding of monetary relationships and the person's ability to use facts to understand a problem and identify the correct solution

									
Poor			Good				Outstanding		

Work Style - measures this person's work pace, ability to maintain accuracy under pressure, and ability to maintain focus amid distractions

									
Poor			Acceptable (See Page 3 for details)					Fast and accurate	

Promotion Potential - measures this person's potential for promotion to positions of greater responsibility

									
Poor			Good				Strong		

Details about likely behavior associated with these results are on page 3

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TELLER TEST COMPLETE RESULTS REPORT

Sample Bank

Doe, Jane

Thinking and Problem-Solving Skills for Jane Doe

- Able to handle money and transactions after thorough training
- Uses logic and facts to deal with problems
- Relies on what is known to solve new problems

Work Style for Jane Doe

- Work pace will be deliberate and careful
- Will not usually sacrifice accuracy for speed
- Will work best in situations that do not involve lots of pressure

Promotion Potential for Jane Doe

- Will work best in situations that do not involve lots of pressure
- Training should emphasize ways to work both quickly and accurately
- Average promotion potential

Overall

Jane is a good candidate for a teller position based on his or her understanding of monetary relationships and ability to learn. *Jane* will work at a careful and deliberate pace, and will work best when the work environment matches that pace. Training should include time for practice. *Jane* has average promotion potential once the basics of the job have been mastered.

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TELLER TEST COMPLETE RESULTS REPORT

Sample Bank

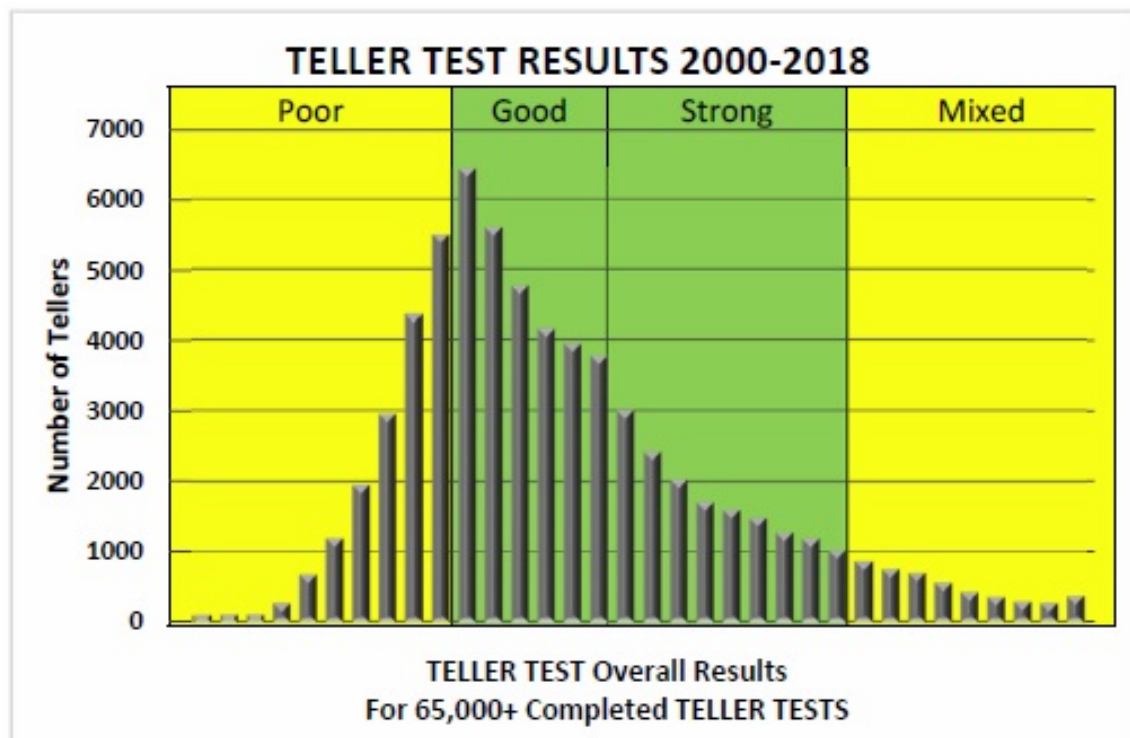
Doe, Jane

WHAT DOES THE TELLER TEST SCORE MEAN?

The TELLER TEST results are based on a weighted scoring system that is calculated according to a validated formula that includes which answers were correct, which answers were incorrect, and the pattern of correct, incorrect, and attempted answers.

The TELLER TEST scoring protocol is based on the way that successful working tellers performed on the TELLER TEST during the validation process. Continuous empirical review of results over time confirms the scoring protocol.

The chart below displays data for over 65,000 completed TELLER TESTS administered between 2000 - May 2018. The distribution of overall results on the TELLER TESTS confirms that most successful teller candidates score in the "Good" or "Strong" potential ranges.



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